ARZANA BARBERING & COSMETOLOGY BOARD

Schools Town Hall

March 3, 2025

Mission, Vision

BCB MISSION

To protect the public's health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations.

BCB VISION

Provide quality and timely service through world-class customer care.







2024 Year In Review



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- Active Licensees: 93,714
- New Individual Licensees: 3,602
- Complaints Received: 587
- Inspections Conducted: 3,087
- New Establishments: 2,148
- Calls Handled: 30,415
 - Average Wait Time: 9:12
- Emails Handles: 9,953
 - Average Response Time: <30 Hours

Legislative Session Update



2025 Legislative Update

- SB 1118 BCB Legislative Request
 - Introduced, No Committee Assignment
- SB 1117 BCB Budgetary Request
 - Regulatory Affairs and Government Efficiency Committee (02/13/2025)
 - Passed Unanimously
 - Appropriations Committee (02/18/2025)
 - Passed Unanimously
- HB 2031 Repeals the Arizona Barbering & Cosmetology Board
 - Regulatory Oversight Committee (02/18/2025)
 - Passed 3-2
 - House Floor (02/26/2025)
 - Failed 17-42
 - Motion to Reconsider

Apprenticeship



Q&A Panel with Board Staff

Frank Migali, Kelli Shepard, Jessica Wilson, Rosa Rodriguez



Questions



IT System Launch

Schools



IT Portal Announcements

- Launch Date: Late April
 - At least 60 days prior to June 30 expiration
- Authorized Reps
 - Google Form
- Watch for Email Communication with Important Instructions
- Renewal Requirements:
 - Updated Bond
 - Compliance Questions (new course, school catalog, attestation)
 - Instructor In Charge
 - Draft Certificate of Completion (Graduation Certificate)

Closing Announcements



Announcements

- General School Inquiries <u>schools@bcb.az.gov</u>
 - Please Include: Full School Name, Full School License Number, and your Question (specific)
- Technical Support (480) 784-4539
 - Contact Us <u>https://bcb.az.gov/contact-us</u>
- Student Dependencies
 - New Licensing System
- Application Attestations
- Event Evaluation



Next Town Hall

June 2, 2025

