

MISSION STATEMENT

To protect the public’s health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations.

VISION STATEMENT

Provide quality and timely service through world-class customer care.

BOARD MINUTES

Arizona Barbering & Cosmetology Board Meeting
October 18, 2024 | 9:00 a.m.
1740 W. Adams St. Board Room C
Phoenix, AZ 85007

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the general public and to members of the Arizona Barbering and Cosmetology Board that the Board will hold a meeting open to the public on the date and at the time indicated above. The Board reserves the right to change the order of the items on the agenda, except for those matters set for a specific time. Informal interviews and formal hearing matters are scheduled to be heard during specific time blocks. Please note that the recommendations listed on the agenda do not become final until adopted by the Board. The Board has the authority to accept, reject or modify any recommendation listed on the agenda. The Board may vote to go into Executive Session for the purpose of obtaining legal advice on any of the agenda items pursuant to A.R.S. § 38.431.03 (A)(3).

Board Members

Gary Begley Cosmetology School Owner <i>Chair</i>	Marshall A. Knox Barber School Owner <i>Vice-Chair</i>	Tracy Wilkinson Cosmetologist <i>Secretary/ Treasurer</i>	Brandy B. Flores Public Member	Trista Guzman Glover Public Member
Vacant Public Member	Chase Turrentine Public Member	Earl “Nick” Goodman Public Member	Brandon L. McFadden Barber	

I. Call to Order & Pledge of Allegiance

Board Chair Gary Begley called the meeting to order at 9:05 AM. The pledge of allegiance was recited.



II. Roll Call of Board Members & Board Staff

Board Members Present:

Gary Begley, Cosmetology School Owner, *Chair*
Marshall A. Knox, Barber School Owner, *Vice-Chair (virtual)*
Trista Guzman Glover, Public Member
Earl “Nick” Goodman, Public Member
Brandon McFadden, Barber
Chase Turrentine, Public Member (virtual)
Tracy Wilkinson, Cosmetologist, *Secretary/Treasurer*

Board Members Absent:

Brandy B. Flores, Public Member

Board Staff Members:

Frank L. Migali, MBA, Executive Director
Kelli Shepard, Deputy Director
Heather Sanabria, Office Manager (virtual)
Jessica Carranza, Administrative Service Officer

Rosa Rodriguez, Compliance Administrator
Jessica Wilson, Licensing & Customer Care Administrator
Lakesha Coleman, Licensing Specialist
Morgan Ashley, Program Project Specialist

Helen Bordelon, Investigator Supervisor
Cathy Bergeron, Investigator
Lisa Chavez, Investigator

Amelia Heredia, Program Project Specialist

Board Staff Absent:

Alexandra Hill, Investigator

Legal Counsel Present:

Marc Harris, Assistant Attorney General

III. Board Business

The Board may vote to go into Executive Session to discuss personnel matters pursuant to A.R.S. § 38-431.03 (A)(1) or to obtain legal advice pursuant to A.R.S. § 38-431.03 (A)(3).

- A.** Discussion, Consideration, and Possible Action on Approval of Regular Board Minutes for the September 20, 2024 Board Meeting.

Motion: Trista Guzman Glover moved to approve the Board Minutes from the September 20, 2024 meeting.



Second: Tracy Wilkinson seconds the motion.

Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

B. Board Member Declaration of Conflict of Interest.

There were no conflicts of interest reported.

C. Welcome to Visiting Barber and Cosmetology Students and Instructors

Board Chair Gary Begley welcomes the visiting Barber and Cosmetology Students and asks them to introduce themselves. The following introduced themselves: Academy of Nail Technology, Penrose Academy, Gateway Community College, Arandas Barber School, and Studio Academy.

IV. Executive Director Report

A. Report and Discussion on Agency Departments

1. Good News, Announcements
2. Staffing Update
3. Financials - September 2024
4. Testing Update and Data
5. Licensing Update
6. Eyelash Technician Registration Update
7. Customer Care Update
8. Compliance Update
9. Next Meeting - November 15, 2024

Board Member Brandy Flores joins the meeting virtually at 9:29 AM.

V. Review, Discussion, and Possible Action regarding Legislative Sub-Committee Recommendation for 2025 Legislative Session Pursuant to A.R.S. § 32-503 (B)

Cathy Koluch presents to the board the discussion on each legislative topic and the decision the legislative sub-committee made. Frank Migali suggests or asks that the board adopt the language discussed and decided by the legislative sub-committee.

Motion: Trista Guzman Glover moves to accept the language suggested by the legislative sub-committee.

Second: Nick Goodman seconds the motion.

Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent.

Motion passed unanimously.

Motion: Trista Guzman Glover moves to direct Executive Director Frank Migali to present and submit these changes to the legislature.

Second: Tracy Wilkinson seconds the motion.

Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent.

Motion passed unanimously.

VI. Review, Discussion, and Possible Action regarding the 2025 Barbering & Cosmetology Board Meeting Schedule

Executive Director speaks regarding the survey sent to all board members to get their input and choice of the day the board meetings should be on and shares the responses with the other board members.

Board Chair Gary Begley speaks briefly and asks the board for a vote.

Motion: Chase Turrentine moves to accept the responses of the survey to keep board meetings on the 3rd Friday of the month.

Second: Tracy Wilkinson seconds the motion.

Vote: 6-aye, 2-nay, 0-abstain, 0-recuse, 0-absent.

Motion passed by majority.

VII. Complaint Review/Consent Agenda (Step 1)

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion. The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information or testimony that is confidential by State or Federal law on all agenda items under Steps 1 and 2 pursuant to A.R.S. § 38-431.03 (A)(2).

A. Recommended Dismissals A.R.S. §§ 32-573 (B) (1); 32-354 (B) (1)

1.	2023-00084	Pro Nails By Tina #SNT16504 Stat Phoenix 888, Owner Chloe Anh Thai #10900438, Director/Secretary
2.	2023-00089	Hollywoods By Holly #SCOS30300 Holly Torres #10400191, Owner
3	2023-00120	Great Clips #1531 #BBE-000434 Gabi Nelson, Owner
4	2024-00548	Phoenix Barber School #BBC-BC-048 Diaa Alshmiry #BAR-003410, Owner
5	2024-00632	Cedar Lane Salon #SCOS32211 Cedar Lane Salon LLC, Owner Macy Marie Hartman #11801607, Member
6	2024-00701	Great Clips Unlicensed
7	2024-00703	Charlie's Nail & Spa #SNT18886 Phu Tho T Le #51300575, Owner
8	2024-00709	Fantastic Sams AFS Growth #SCOS34202 AFS Growth LLC, Owner
9	2024-00771	Hairstylist V #SCOS32919 Hairstylist V LLC, Owner Vanessa Davis #11601479, Member
10	2024-00772	The Lash Professional Academy #TP-000000009 Vanessa Rene Hurlburt, Owner

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11	2024-00775	Tucson College of Beauty #CSL44 Behind the Chari School of Hair Design LLC, Owner Michael Hanson, Member/Manager
12	2024-00786	True Touch Nail & Spa III #SNT19542 True Touch Nail & Spa III LLC, Owner Thao Thanh Luu #'s 50600541 & 3090529, Manager
13	2024-00801	Voulez Vous Nails KJ LLC #SNT19280 Voulez Vous Nails KJ LLC, Owner Kevin V. Hainguyen, #10100524, Member
14	2024-00806	Noble Nails & Spa #SNT20518 Danny Doan, Manager
15	2024-00834	Jackie's Nails & Spa #SNT20277 JDNS LLC, Owner Jaqueline Tran, Manager
16	2024-00880	Classic Nails & Spa #SNT19965 Classic Nails & Spa LLC, Owner Tina T. Do #50401195, Member
17	2024-00885	Pinky Nails and Spa 1 LLC #SNT18758 Pinky Nails and Spa 1 LLC, Owner Tommy Hua #50500243, Manager Nguyen Hua, Manager Hein Thanh Nguyen, Member Tran Ngoc, Member

Motion: Trista Guzman Glover moved to accept the staff recommendations for the dismissal of the referenced 17 cases.

Second: Tracy Wilkinson seconds the motion.

Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent.

Motion passed unanimously.

B. Recommended Letter of Concern A.R.S. §§ 32-573 (B)(2); 32-354 (B)(2)

1.	2024-00711	Lien Huong T. Cao #50700115, Licensee
2.	2024-00712	Ngoc Mai Tran #51700228, Licensee
3.	2024-00762	Imagenes Unisex Beauty Salon #BBE-000810 Roberto Arguelles, Owner
4	2024-00818	Leezah Power #12400765, Licensee
5	2024-00847	Jordan Sierra Hardison #11101243, Licensee

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6	2024-00866	Alemayehu Abate #BAR-011793, Licensee
7	2024-00905	In Style Hair & Nail Studio #SCOS27680 Rebecca Baldenegro #58800050, Owner Laura Osborn #18023348, Owner
8	2024-00920	Randi Dawn Talbot #11102284, Licensee
9	2024-00921	Sheree A. Stanley #18022808, Licensee
10	2024-00959	Viva Vanity #SCOS30406 Viva Vanity Hair LLC, Owner Deeaundra Rodriguez #10501419, Member
11	2024-00961	Deidra Coronado #11302369, Licensee
12	2024-00962	Julia Garcia Mendoza #11401937, Licensee
13	2024-00964	OBI Nail #SNT20077 OBI Nail LLC, Owner Phuong Nguyen, Manager Travis Huynh, Manager
14	2024-00966	Eunique Delight Rodgers #11302290, Licensee
15	2024-00981	Chantel L. Hannah #32200453, Licensee

Motion: Tracy Wilkinson moved to accept the staff recommendations to issue a letter of concern for the referenced 15 cases.

Second: Trista Guzman Glover seconds the motion.

Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent.

Motion passed unanimously.

C. Recommend for Informal Interview without negotiation terms. A.R.S. §§ 32-573(D); 32-354(D).

1	2024-00599	Highland Nail Spa #SCOS33111 Oanh Nguyen, Co-Owner Steven Phan, Co-Owner
2	2024-00656 & 2024-00657	Cute Nails & Spa LLC #'s SNT16121 & SAES16307 Cute Nails & Spa LLC, Owner Roselyn Bui #10100231, Member Hung Ho, Member
3	2024-00693	Cynthia Prinz #19814178, Licensee
4	2024-00702	Chase Nails #SNT17668 Chase Nails LLC, Owner

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		Thuy Thanh Lieu #'s 50400415 & 30400312, Member
5	2024-00704	Glitter Nail Bar by CJ #SCOS32834 Glitter Nail Bar by CJ LLC, Owner Giang Van Nguyen #50400432 Member, Manager
6	2024-00710	Anh Phuong Nguyen #10901295, Licensee
7	2024-00713	Cuccio Nail Spa #SNT18645 Cuccio Nail Spa LLC, Owner Son Trang, Member
8	2024-00714	Smartstyle Salon 18931 #SCOS31710 Premier Hair Care LLC, Owner Koteswar Rao Gajavelli, Member
9	2024-00742	Paul Ortiz #BAR-004511, Licensee
10	2024-00743	Aldo Alonzo #BAR-005572, Licensee
11	2024-00744	Robert Ybarra #BAR-00744, Licensee
12	2024-00789	Annie Nail Spa #SAES24205 Loan Thi Dang, #'s 31501046 & 51405152, Owner
13	2024-00820	95 Deluxe Nails & Spa #SCOS30023 Thanh N. Phan #51200306, Owner
14	2024-00822	P.A. Nails Spa #SNT19739 An Ngoc Le #59900083, Owner

Motion: Tracy Wilkinson moved to accept the staff recommendations to send the referenced 14 cases to an informal interview without negotiation terms.

Second: Trista Guzman Glover seconds the motion.

Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent.

Motion passed unanimously.

VIII. Items for Board Review, Discussion

The Board may go into Executive Sessions for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

A. Review, Discussion, and Possible Action on Reciprocity Barber Applicant Pursuant to A.R.S. § 32-513

1.	Applicant	Amir Ebrahimi, Universal Barber Reciprocity Licensing Specialist Lakesha Coleman presents the case to the board and recommends granting licensure based on all required documents being provided.
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		<p>Motion: Tracy Wilkinson moves to accept the reciprocity documents and approve licensure for the applicant. Second: Brandon McFadden seconds the motion. Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent. Motion passed unanimously.</p>
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B. Review, Discussion, and Possible Action on Dismissal.

1.	2024-00327 & 2024-00328	<p>Brandy Nguyen #51000290, Co-Owner Hien Phan #51000222, Co-Owner</p> <p>Compliance Administrator, Rosa Rodriguez, presents the case to the board and recommends that the board rescind the previous motion and civil penalties and dismiss the case as the establishment is on tribal land. This board does not have jurisdiction there.</p> <p>Motion: Trista Guzman Glover moves to accept staff recommendations to rescind the previous motion including civil penalties and dismiss the case. Second: Nick Goodman seconds the motion. Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent. Motion passed unanimously.</p>
2.	2024-00330	<p>Loren Classic Barbershop #BBE-001736 Loren Page #BAR-002530, Owner</p> <p>Compliance Administrator Rosa Rodriguez presents the case to the board and recommends that the board rescind the previous motion and civil penalty of \$250 and dismiss the case due to the board not having jurisdiction over this establishment.</p> <p>Motion: Trista Guzman Glover moves that we rescind the previous motion including civil penalties and dismiss the case. Second: Nick Goodman seconds the motion Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent. Motion passed unanimously.</p>

C. Review, Discussion, and Possible Action on the previous probationary case.

1.	98593	<p>Blonde Beauty Bar #SCOS31318 Ceann D. Cherry #11900170, Owner</p> <p>Investigator Lisa Chavez, presents the case to the board and requests that the board issue a civil penalty of \$150.</p> <p>Motion: Tracy Wilkinson moves to accept staff recommendations to assess a \$150 civil penalty with 12 months probation.</p> <p>Second: Brandon McFadden seconds the motion</p> <p>Vote: 6-aye, 2-nay, 0-abstain, 0-recuse, 0-absent.</p> <p>Motion passes by majority.</p>
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**The board takes a recess at 9:51 AM.
The meeting is called back to order at 10:10 AM.**

Board Member Brandy Flores is no longer present at the meeting at 10:10 AM.

IX. Informal Interview A.R.S. § 32-573 (C) (D) (Step 2).

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. § 38-431.03 (A)(2).

Board Chair Gary Begley has the Board Members introduce themselves and introduce the Executive Director, Frank Migali, and the Assistant Attorney General, Marc Harris.

Board Chair Gary Begley swears in the Compliance Team, including Compliance Supervisor Rosa Rodriguez and all Board Investigators Cathy Bergeron, Helen Bordelon, and Lisa Chavez.

A. Without Negotiation Options - 10:00 a.m.

1	2024-00626	<p>Heritage Barber Institute #BBC-000069 Alma Vasquez #BARI-004282, Owner</p> <p>Alma Vasquez is present in the board room.</p> <p>Investigator Lisa Chavez presents the case to the board.</p> <p>Alma Vasquez speaks to the board regarding the case.</p> <p>Motion: Tracy Wilkinson moved to accept the findings of fact and conclusions of law.</p> <p>Second: Trista Guzman Glover seconds the motion.</p>
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		<p>Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Nick Goodman moved to issue a civil penalty of \$500. Second: Trista Guzman Glover seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Marshall Knox moves to rescind the previous motion to issue a civil penalty of \$500 and makes a new motion to issue a civil penalty of \$500 with 12 months probation to include a re-inspection within 90 days. Second: Tracy Wilkinson seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
2	2024-00787	<p>Social Citizen Academy #CSL00239 Social Citizen Academy LLC, Owner Tyler Whittier #11301197, Member Jessica Danielle Whittier #11401817, Member</p> <p>Tyler Whittier is present in the board room.</p> <p>Investigator Lisa Chavez presents the case to the board.</p> <p>Tyler Whittier speaks to the board regarding the case.</p> <p>Motion: Tracy Wilkinson moved to accept the findings of fact and conclusions of law. Second: Brandon McFadden seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Trista Guzman Glover moves to issue a disciplinary letter of concern. Second: Tracy Wilkinson seconds the motion. Vote: 6-aye, 1-nay, 0-abstain, 0-recuse, 1-absent. Motion passed by majority.</p>

B. With Negotiation Terms. -10:30 a.m.

Board Member Brandy Flores returns to the meeting at 10:35 AM.		
1.	2024-00355 & 2024-00356	<p>True Barber #SCOS28450 & BBE-001835 Mike Moses #'s 10100156 & BAR-006483, Owner Salim Aoshana #11501863</p> <p>Mike Moses is present virtually.</p> <p>Cathy Bergeron presents the case to the board.</p> <p>Mike Moses speaks to the board regarding the case.</p> <p>Motion: Tracy Wilkinson moved to accept the findings of fact and conclusions of law. Second: Brandon McFadden seconds the motion. Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent. Motion passed unanimously.</p> <p>Motion: Tracy Wilkinson moves to issue a civil penalty of \$500 and 12 months probation with a random reinspection. Second: Brandon McFadden seconds the motion. Vote: 7-aye, 1-nay, 0-abstain, 0-recuse, 0-absent. Motion passed by majority.</p>
2.	2024-00471	<p>1020 Barbershop #BBE-001825 Bevan Kirby #BAR-000816, Owner</p> <p>Bevan Kirby is present in the board room.</p> <p>Investigator Lisa Chavez presents the case to the board.</p> <p>Bevan Kirby speaks to the board regarding the case.</p> <p>Motion: Gary Begley makes a motion to continue this case for 30 days and directs the licensee to work with board staff to resolve the licensing issues. Second: Brandon McFadden seconds the motion. Vote: 6-aye, 2-nay, 0-abstain, 0-recuse, 0-absent. Motion passed by majority.</p> <p>Licensing Specialist Lakesha Coleman will assist the licensee since he is in person today.</p>
3.	2024-00476	<p>Darrell Thompson #BAR-001426, Licensee</p> <p>Darrell Thompson is present in the board room.</p>

		<p>Investigator Lisa Chavez presents the case to the board.</p> <p>Motion: Gary Begley makes a motion to continue this case for 30 days and directs the licensee to work with board staff to resolve the licensing issues.</p> <p>Second: Brandon McFadden seconds the motion.</p> <p>Vote: 6-aye, 2-nay, 0-abstain, 0-recuse, 0-absent.</p> <p>Motion passed by majority.</p>
4.	2024-00495	<p>Henry Guitierrez #12101202, Licensee</p> <p>Henry Guitierrez is present virtually.</p> <p>Helen Bordelon presents the case to the board.</p> <p>Henry Guitierrez speaks to the board regarding the case.</p> <p>Motion: Gary Begley makes a motion to continue this case for 30 days and directs the licensee to work with board staff to resolve the licensing issues.</p> <p>Second: Brandon McFadden seconds the motion.</p> <p>Vote: 7-aye, 1-nay, 0-abstain, 0-recuse, 0-absent.</p> <p>Motion passed by majority.</p>
5.	2024-00677	<p>Cha Nails Lounge #SCOS32772 Cha Nails Lounge LLC, Owner Kathy Nguyen #12100049, Member Kevin Nguyen 12100180, Member</p> <p>Kathy Nguyen is present virtually. Ken Nguyen, Kathy's son, is present virtually. Kevin Nguyen is not present.</p> <p>Helen Bordelon, Investigator Supervisor, is presenting this case to the board on behalf of Investigator Alexandra Hill.</p> <p>Kathy Nguyen does not speak English well, and Ken asks if he can interpret for her. Gary Begley informs Kathy Nguyen and Ken Nguyen that legally, we have to provide a licensed interpreter, and we cannot allow him to interpret for her.</p>

		<p>Motion: Gary Begly moved to continue this case to provide an interpreter for the licensee next month. Second: Chase Turrentine seconds the motion. Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent. Motion passed unanimously.</p>
6.	2024-00409	<p>Yen's Perfect Nail & Spa #SNT15917 Minh K. Quang #50600902, Owner</p> <p>The Licensee/Owner is not present.</p> <p>Motion: Gary Begley moved to send the case to a formal hearing unless the party involved accepts the consent agreement previously offered by the board. Second: Nick Goodman seconds the motion. Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent. Motion passed unanimously.</p>
7.	2024-00398	<p>3 Kings Barber #BBE-001206 3 Kings Barber LLC, Owner Kamil Al-Azzawi #BAR-000748, Member</p> <p>Continued to the November 15, 2024 Board meeting.</p>

X. Call for Public Comment

Those wishing to address the Board do not need to request permission in advance; however, the Board may limit those persons speaking during this time to a reasonable number on any given public matter. In addition, each person wishing to address the Board will be given five (5) minutes to do so. Pursuant to A.R.S. § 38-431.01 (H), the Board can only take action on matters listed on the agenda. Action on public comment matters that are not listed on the agenda will be limited to directing staff to study the matter or to schedule the matter for further discussion at a later date.

Samantha Wilter, with Penrose Academy, addresses the board regarding wet disinfection rules.

XI. ADJOURNMENT

Motion: Trista Guzman Glover moves to adjourn the meeting at 11:27 AM.
Second: Brandon McFadden seconds the motion.
Vote: 8-aye, 0-nay, 0-abstain, 0-recuse, 0-absent.
Motion passed unanimously.
Meeting adjourned at 11:27 AM.

Individuals who need reasonable accommodation to participate or who need information in an alternative format may contact Amelia Heredia, ADA Coordinator, at (480) 547-0467.