

Katie Hobbs
Governor

Frank L. Migali
Executive Director

MISSION STATEMENT

To protect the public’s health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations.

VISION STATEMENT

Provide quality and timely service through world-class customer care.

BOARD MINUTES

Arizona Barbering & Cosmetology Board Meeting
September 20, 2024 | 9:00 a.m.
1740 W. Adams St. Board Room C
Phoenix, AZ 85007

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the general public and to members of the Arizona Barbering and Cosmetology Board that the Board will hold a meeting open to the public on the date and at the time indicated above. The Board reserves the right to change the order of the items on the agenda, except for those matters set for a specific time. Informal interviews and formal hearing matters are scheduled to be heard during specific time blocks. Please note that the recommendations listed on the agenda do not become final until adopted by the Board. The Board has the authority to accept, reject or modify any recommendation listed on the agenda. The Board may vote to go into Executive Session for the purpose of obtaining legal advice on any of the agenda items pursuant to A.R.S. § 38.431.03 (A)(3).

Board Members

Gary Begley Cosmetology School Owner <i>Chair</i>	Marshall A. Knox Barber School Owner <i>Vice-Chair</i>	Tracy Wilkinson Cosmetologist <i>Secretary/ Treasurer</i>	Brandy B. Flores Public Member	Trista Guzman Glover Public Member
Vacant Public Member	Chase Turrentine Public Member	Earl “Nick” Goodman Public Member	Brandon L. McFadden Barber	

I. Call to Order & Pledge of Allegiance

Board Chair Gary Begley called the meeting to order at 9:03 AM. The pledge of allegiance was



recited.

II. Roll Call of Board Members & Board Staff

Board Members Present:

Gary Begley, Cosmetology School Owner, *Chair*
Marshall A. Knox, Barber School Owner, *Vice-Chair (virtual)*
Brandy B. Flores, Public Member (joining at 10 AM)
Trista Guzman Glover, Public Member
Brandon McFadden, Barber
Chase Turrentine, Public Member (virtual)
Tracy Wilkinson, Cosmetologist, *Secretary/Treasurer*

Board Members Absent:

Earl “Nick” Goodman, Public Member

Board Staff Members:

Frank L. Migali, MBA, Executive Director
Kelli Shepard, Deputy Director
Heather Sanabria, Office Manager
Jessica Carranza, Administrative Service Officer
Isabella Lugowski, Communications Administrator

Rosa Rodriguez, Compliance Administrator
Jessica Wilson, Licensing & Customer Care Administrator
Lakesha Coleman, Licensing Specialist

Helen Bordelon, Investigator Supervisor
Cathy Bergeron, Investigator
Alexandra Hill, Investigator
Lisa Chavez, Investigator

Amelia Heredia, Program Project Specialist

Legal Counsel Present:

Jeanne Galvin, Assistant Attorney General
(joined at 9:21 AM due to being in the Nursing Board Meeting)

III. Board Business

The Board may vote to go into Executive Session to discuss personnel matters pursuant to A.R.S. § 38-431.03 (A)(1) or to obtain legal advice pursuant to A.R.S. § 38-431.03 (A)(3).

- A.** Discussion, Consideration, and Possible Action on Approval of Regular Board Minutes for the August 16, 2024 Board Meeting.

Motion: Tracy Wilkinson moved to approve the Board Minutes from the August 16, 2024 meeting.

Second: Brandon McFadden seconds the motion.

Trista Guzman Glover abstains from voting as she was absent most of the last meeting.

Vote: 4-aye, 0-nay, 1-abstain, 0-recuse, 2-absent.

Motion passed.

B. Board Member Declaration of Conflict of Interest.

There were no conflicts of interest reported.

C. Welcome to Visiting Barber and Cosmetology Students and Instructors

Board Chair Gary Begley welcomes the visiting Barber and Cosmetology Students and asks them to introduce themselves. The following introduced themselves: David Arranda with Arranda's Barber Shop & Terry Baker with Gateway Community College.

Assistant Attorney General Jeanne Galvin joined the Board Meeting at 9:21 AM.

IV. Executive Director Report

A. Report and Discussion on Agency Departments

1. Good News, Announcements
2. Staffing Update
3. Financials - July, August 2024
4. Testing Update and Data
5. Licensing Update
6. Eyelash Technician Registration Update
7. Customer Care Update
8. Compliance Update
9. Legislative Sub-Committee
10. Next Meeting - October 18, 2024

V. Review, Discussion, and Possible Action Regarding Aesthetics Substantive Policy Statement

Board Chair Gary Begley would like a footnote in the document stating that in the State of Arizona, you would need a separate license for a laser. "Laser technicians are licensed by the AZ Dept of Health Services." Isabella Lugowski, Communications Administrator, will help with the wording on this.

Motion: Gary Begley moves to accept this document by adding the footnote discussed and making this document available to all of our licensees.

Second: Tracy Wilkinson seconds the motion.

Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

Motion passed unanimously.

Board Member Brandy Flores joined the meeting at 9:42 AM.

VI. Complaint Review/Consent Agenda (Step 1)

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion. The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information or testimony that is confidential by State or Federal law on all agenda items under Steps 1 and 2 pursuant to A.R.S. § 38-431.03 (A)(2).

A. Recommended Dismissals A.R.S. §§ 32-573 (B) (1); 32-354 (B) (1)

1.	2024-00525	Rosa M. Palmese #22100588, Licensee
2.	2024-00740	La Tijera Magica Salon #BBE-001239 La Tijera Magica Salon LLC, Owner Vianey Rosas #BAR-003598, Member
3.	2024-00768	Eagles Nails By Tony #SNT20358 Eagles Nails Salon LLC, Owner Thanh Ngoc Bui #50000574, Manager
4.	2024-00800	Juliennes Salon and Spa #SCOS17728 Juliennes Salon and Spa LLC, Owner Juliennes Robinson #18600931, Member
5.	2024-00833	The Neighborhood Beauty Boutique #SNT19180 The Neighborhood Beauty Boutique LLC, Owner Tho Huu Nguyen #50300209, Member

Motion: Trista Guzman Glover moved to accept the staff recommendations for dismissal of the referenced 5 cases.

Second: Tracy Wilkinson seconds the motion.

Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously

B. Recommended Letter of Concern A.R.S. §§ 32-573 (B)(2); 32-354 (B)(2)

1	2024-00629	Legends Barber Lounge #BBE-002732 Lucian A. Torgua #BAR-011566, Owner
2	2024-00812	Amy's Nails #'s SNT19311 & SAES21219 Trang Liem Nguyen #11101899, Owner
3	2024-00838	Absolutely Flawless #SCOS24682 Absolutely Flawless LLC, Owner Amber Banda #10224518, Member
4	2024-00840	Lizette Vega #31500711, Licensee
5	2024-00841	The Urban Shave Barber Shop #BBE-002472 The Urban Shave LLC, Owner David Obdrzalek BAR-012025, Member

Motion: Tracy Wilkinson moved to accept the staff recommendations to issue a letter of concern for the referenced 5 cases.

Second: Brandon McFadden seconds the motion.

Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

C. Recommend for Informal Interview without negotiation terms. A.R.S. §§ 32-573(D); 32-354(D).

1	2024-00687	Merrill Cohan #19400289, Licensee
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Motion: Brandy Flores moved to accept the staff recommendations to send the case to an informal interview without negotiation terms.

Second: Trista Guzman Glover seconds the motion.

Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

D. Recommend for Informal Interview with negotiation terms. A.R.S. §§ 32-573 (D); 32-354(D).

1	2024-00435	Issiwa Tiwade #11502058, Licensee
2	2024-00514	Jae's Esthetic #SAES22767 Jae's Esthetic LLC, Owner Jaelyse Mendoza #32201557, Member
3	2024-00517	Lads and Dads II Barbershop #BBE-000969 Robert Uvaydov #BAR-002544, Owner
4	2024-00519	Ridha Al Maliki #BAR-0011768, Licensee
5	2024-00522 & 2024-00523	Delfina Salon & Day Spa #BBE-000505 Delfina Salon & Day Spa #SCOS21242 Denise Quintana #BAR-004991, Owner
6	2024-00553	Kevin Moreno #BAR-005898, Licensee/Manager Legends Barber Shop
7	2024-00574	Avalon Institute #CSL00236 EA Education Inc., Owner Branden Pobiak, Member Don Pobiak, Member
8	2024-00583	Blanca's Beauty Salon #SCOS23098 Blanca Anselm #10501048, Owner
9	2024-00584	Vanity Studio #SCOS32752 Vanity Studio LLC, Owner Maryann Williams #10800159, Member
10	2024-00611	Empire Beauty School #CSL107

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		EEG Inc., Owner Franklin Schoemann, Member Paul Finkelstein, Member Anthony Bara, Member
11	2024-00630	7Day Nails & Spa #SNT20288 7Day Nails & Spa LLC, Owner HongMy Luu #50300048, Member
12	2024-00640	Flagstaff Nails Salon #SNT19579 Flagstaff Nails Salon LLC, Owner Mai Thi Ngoc La #51200529, Member
13	2024-00648	Nicole Soloman #BAR-002261, Licensee/Owner
14	2024-00649	Jade Nails #SNT20157 Jade Nails LLC, Owner Mary Nguyen Whitaker #51400166, Member
15	2024-00650	Big House Barber & Beauty Shop #BBE-001468 Michael Whatley #BAR-00418, Owner
16	2024-00653	Big House Barber & Beauty Shop #SCOS29005 Michael Whatley #BAR-00418, Owner
17	2024-00687	Merrill Cohan #19400289, Licensee
18	2024-00690	J.D. Nails #SNT17140 Anna Kieu Thi Nguyen #50500121, Owner
19	2024-00691	Palace Nail Lounge By Jimmy #SNT19820 Palace Nail Lounge By Jimmy LLC, Owner Jimmy Nguyen #59800423, Manager
20	2024-00694	TJ Nails #SNT20481 TJ Nails LLC, Owner Jerri Bui Nguyen, #'s 51300149 & 31300168, Member/Manager Quyen Le, Member/Manager
21	2024-00695 2024-00696	Ombre Nails & Spa #'s SNT19275 & SAES21150 Ombre Nails & Spa LLC, Owner Huong B. Do #50800273, Member
22	2024-00698 2024-00699	Wonderlust Nails Spa #'s SNT19909 & SAES22562 At Beauty LLC, Owner Trung Dat Thai #51900141 Manager/Member Anh Tram Phan, Manager/Member
23	2024-00721	Boss Shear #SCOS27484 BBeauty Bar LLC, Owner Brooke Preciado #91700016, Member Barbara Bohannon, Member

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24	2024-00726	Ah Hellow Be-You-Tiful #SCOS26800 Debra Padia #18326604, Owner
25	2024-00738	Tip To Toe Nails and Spa #SCOS31158 Tip To Toe Nails and Spa LLC, Owner Thuy Thu Chau #51600033, Member
26	2024-00765	Luxe Nails & Spa-Shea Scottsdale #SAES20211 Luxe Nails & Spa-Shea Scottsdale LLC, Owner Erik Hao Vo #11601558, Manager Annie Hoang Le #51600009, Member
27	2024-00837	66 Nail Spa #SCOS31894 66 Nail Spa LLC, Owner Thanh Vu #51600376, Manager
28	2024-00844	Carmella Leann Goslar #10801696, Licensee
29	2024-00879	Luxe Nails & Spa Scottsdale #SCOS34330 Luxe Nails & Spa Scottsdale LLC, Owner Timothy Lotter, Member
30.	2024-00930	Royal Fadez #BBE-001477 Jose Moreno #BAR-000693, Owner

Motion: Trista Guzman Glover moved to accept staff recommendations to send the referenced 30 cases to an informal interview or accept the negotiation terms offered by the board.

Second: Brandy Flores seconds the motion.

Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

VII. Items for Board Review, Discussion

The Board may go into Executive Sessions for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

A. Review, Discussion, and Possible Action on Dismissal A.R.S. § 32-354 (B) (1)

1.	2024-00284	Royal Fadez Barber Academy #BBC-000090 Jose M. Moreno #BAR-00693, Owner Juan Barraza #BAR-010145, Owner Rosa Rodriguez, Compliance Administrator, asks the board to rescind the previous motion and remove the civil penalty due to substantiated violations found at the time of inspection as Jose Moreno, who is not the establishment or school owner.
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		<p>Motion: Trista Guzman Glover moves to rescind the previous motion, which included the civil penalty assessed based on staff recommendations.</p> <p>Second: Brandon McFadden seconds the motion.</p> <p>Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.</p> <p>Motion passed unanimously.</p>
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B. Review, Discussion, and Possible Action on Reciprocity Barber Applicant Pursuant to A.R.S. § 32-323.

1.	Applicant	<p>Peter Gonzalez, Universal Reciprocity Barber Applicant</p> <p>Lakesha Coleman, Licensing Specialist, presents the case to the board and recommends that licensure be granted because all required documents were received for this application.</p> <p>Motion: Tracy Wilkinson moves to grant licensure based on staff recommendations.</p> <p>Second: Trista Guzman Glover seconds the motion.</p> <p>Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.</p> <p>Motion passed unanimously.</p>
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**The Board Meeting went into recess at 9:50 AM.
 The Board Meeting was called back into order at 10:05 AM.**

VIII. Informal Interview A.R.S. §§ 32-573 (C) (D); 32-354 (C) (D) (Step 2).

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. § 38-431.03 (A)(2).

Board Chair Gary Begley has the Board Members introduce themselves and introduce the Executive Director, Frank Migali, and the Assistant Attorney General, Jeanne Galvin.

Board Chair Gary Begley swears in the Compliance Team, including Compliance Supervisor Rosa Rodriguez and all Board Investigators Cathy Bergeron, Helen Bordelon, Alexandra Hill, and Lisa Chavez.

A. Without Negotiation Options - 10:00 a.m.

1	2024-00733	<p>Nation of Barbers and Beauty Academy #BBC-000073 NMTD KUTZ Inc., Owner Martio L. Harris Sr. #BARI-003139, President & CEO Telisha Harris #BARI-006279, Director</p> <p>Licensee Telisha Harris is present via telephone. She informs the board that she and the other party are going through a divorce and that he was awarded this campus in the divorce, and she has not done business there since April of 2024. Her son, an instructor at the school, informed her of this case and its violations. She said Martio Harris Sr should be here in attendance.</p> <p>Martio Harris Sr is not in attendance in person or via phone.</p> <p>Telisha Harris speaks to the board regarding her availability to speak on behalf of the school. The Board Attorney states she is still on the license and responsible for the case.</p> <p>Telisha Harris is sworn in.</p> <p>Investigator Lisa Chavez presents the case to the board.</p> <p>Motion: Tracy Wilkinson moved to accept the findings of fact and conclusions of law for both cases. Second: Trista Guzman Glover seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Tracy Guzman moved to issue a consent agreement and a \$1,000 (total) civil penalty with 12 months probation Second: Brandon McFadden seconds the motion. Vote: 6-aye, 1-nay, 0-abstain, 0-recuse, 1-absent. Motion passed by majority.</p>
2.	2024-00734	<p>Nation of Barbers and Beauty Academy #CSL00247 NMTD KUTZ Inc., Owner Martio L. Harris Sr. #BARI-003139, President & CEO Telisha Harris #BARI-006279, Director</p> <p>This case was combined with the case number 2024-00733 listed above. These cases were in the same</p>

		location and the same named licensees.
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B. With Negotiation Options -10:15 a.m.

1.	2024-00167	<p>Azad Zahra #BAR-010829, Licensee</p> <p>This case was negotiated before the meeting.</p>
2.	2024-00327 & 2024-00328	<p>Brandy Nguyen #51000290, Co-Owner Hien Phan #51000222, Co-Owner</p> <p>Motion: Gary Begley moves to send this case to a formal hearing unless the parties agree to the consent agreement previously offered by the board. Second: Trista Guzman Glover seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Licensee is present.</p> <p>Motion: Gary Begley moves to rescind the previous motion to send this case to a formal hearing and continues this case to next month's meeting. Second: Trista Guzman Glover seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
3.	2024-00409	<p>Yen's Perfect Nail & Spa #SNT15917 Minh K. Quang #50600902, Owner</p> <p>Judy and Minh were present via phone. Judy is the daughter of Minh and would like to speak/translate for her. Board Chair Gary Begley</p> <p>This case has been continued to next month to allow the party to be provided an interpreter by the board.</p>
4.	2024-00587	<p>Star Nail & Spa #SNT16583 Long Nguyen #50400375, Owner</p> <p>Long Nguyen is present and sworn in in the boardroom.</p>

		<p>Investigator Alexandra Hill presents the case to the board.</p> <p>Long Nguyen speaks to the board regarding his case.</p> <p>Motion: Tracy Wilkinson moved to accept the findings of fact and conclusions of law. Second: Trista Guzman Glover seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p> <p>Motion: Tracy Wilkinson moved to issue a \$500 civil penalty with 12 months probation. Second: Brandon McFadden seconds the motion. Vote: 3-aye, 4-nay, 0-abstain, 0-recuse, 1-absent. Motion failed.</p> <p>Motion: Brandy Flores moved to issue a disciplinary letter of concern. Second: Trista Guzman Glover seconds the motion. Vote: 3-aye, 4-nay, 0-abstain, 0-recuse, 1-absent. Motion passed by majority.</p>
5.	2024-00581	<p>Jesus Armando Sepulveda #BAR-010529, Licensee</p> <p>Motion: Gary Begley moves to send this case to a formal hearing unless the parties agree to the consent agreement previously offered by the board. Second: Trista Guzman Glover seconds the motion. Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.</p>
6.	2024-00330	<p>Loren Classic Barbershop #BBE-001736 Loren Page #BAR-002530, Owner</p> <p>This case was continued until the October 18, 2024, Board Meeting.</p>

IX. Review, Discussion, and Possible Action regarding the 2025 Barbering & Cosmetology Board Meeting Schedule.

Brandon McFadden & Tracy Wilkinson speak on the matter stating that Friday is a hard day to attend for the professional members.

Trista Guzman Glover states that Monday-Thursday would be difficult for her.

Brandon McFadden states that as a professional member with 100% attendance, Friday is a hard business day to miss and that any other day would be better during the week. Mr. McFadden states that if the professional members sacrifice to be there, they think other members should also.

Marshall Knox states that Friday is a hard day for the professional industry to meet and states they are not asking for every meeting to be moved but suggest maybe once a quarter so that it is not always on Friday.

Brandy Flores states that she believes Friday is the best day to have the meeting, that the Board Meeting should not shift days by month, and that it needs to be consistent.

Board Chair Gary Begley believes that staff should put together a document with all of the information compiled for them to review and vote at the next meeting.

Tracy Wilkinson states she understands it is a difficult day for the board staff and other members, but it would be better for the licensees who have to appear so they do not have to miss work if it is on a Monday.

Trista Guzman Glover asks if there have been any Quorum issues. Frank Migali responds by saying that in June 2022, we did not have a Quorum, and then in February 2024, we lost Quorum.

Marshall Knox speaks about how he has asked in the past, and it has always been shut down. He feels like all he hears today is being told no. He would like the board to try to have the meeting another day.

Board Staff will compile information from the discussion today and send out a Google form to all Board Members to get their feedback and availability to add to the agenda for board discussion next month.

X. Call for Public Comment

Those wishing to address the Board do not need to request permission in advance; however, the Board may limit those persons speaking during this time to a reasonable number on any given public matter. In addition, each person wishing to address the Board will be given five (5) minutes to do so. Pursuant to A.R.S. § 38-431.01 (H), the Board can only take action on matters listed on the agenda. Action on public comment matters that are not listed on the agenda will be limited to directing staff to study the matter or to schedule the matter for further discussion at a later date.

No public comments were made.

XI. ADJOURNMENT

Motion: Trista Guzman Glover moves to adjourn the meeting at 11:06 AM.

Second: Brandon McFadden seconds the motion.

Vote: 7-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

Meeting adjourned at 11:06 AM.

Individuals who need reasonable accommodation to participate or who need information in an alternative format may contact Amelia Heredia, ADA Coordinator, at (480) 547-0467.