

**MISSION STATEMENT**

To protect the public’s health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations.

**VISION STATEMENT**

Provide quality and timely service through world-class customer care.

## Board Meeting Minutes

Arizona Barbering & Cosmetology Board Meeting  
August 18, 2023, | 9:00 a.m.  
1740 W. Adams St. Board Room C  
Phoenix, AZ 85007

**Board Members**

<b>Gary Begley</b> Cosmetology School Owner <i>Chair</i>	<b>Brandy B. Flores</b> Public Member	<b>Earl “Nick” Goodman</b> Public Member	<b>Trista Guzman Glover</b> Public Member	<b>Marshall A. Knox</b> Barber School Owner <i>Vice-Chair</i>
<b>Vacant</b> Public Member	<b>Chase Turrentine</b> Public Member	<b>Tracy Mayfield</b> Cosmetologist <i>Secretary/ Treasurer</i>	<b>Brandon L. McFadden</b> Barber	

**I. Call to Order & Pledge of Allegiance**

Board Chair Gary Begley called the meeting to order at 9:01 AM. The pledge of allegiance was recited.

**II. Roll Call of Board Members & Board Staff**

Roll call of staff members was taken. Roll call of the board members was taken.

**Board Members Present:**



**Gary Begley**, Cosmetology School Owner, *Chair*  
**Brandy B. Flores**, Public Member  
**Trista Guzman Glover**, Public Member  
**Marshall A. Knox**, Barber School Owner, *Vice-Chair*  
**Tracy Mayfield**, Cosmetologist, *Secretary/Treasurer*  
**Brandon McFadden**, Barber

**Board Members Absent:**

**Earl “Nick” Goodman**, Public Member  
**Chase Turrentine**, Public Member

**Board Staff Members:**

Frank L. Migali, MBA, Executive Director  
Kelli Shepard, Deputy Director  
Bruce Bueno, Licensing & Customer Care Administrator  
Rosa Rodriguez, Compliance Administrator  
Isabella Lugowski, Communications Administrator  
Heather Sanabria, Executive Staff Assistant  
Cathy Bergeron, Investigator  
Helen Bordelon, Investigator  
Lisa Chavez, Investigator  
Alexandra Hill, Investigator  
Keegan McConnell, Investigator  
Carlos Terrazas, Legal Assistant  
Amelia Heredia, Program Project Specialist

**Legal Counsel Present:**

Elizabeth Campbell, Assistant Attorney General

**Section IV- Executive Director Report was taken out of order as we wait for an additional board member to arrive.**

**IV. Executive Director Report**

- A.** Good News, Announcements
- B.** Staffing Updates
- C.** Testing Update and Data
- D.** Licensing Update
- E.** Overall Licensing Update
- F.** Customer Care Update
- G.** Compliance Update
- H.** Rulemaking Update
- I.** Next Meeting - September 15, 2023

**Board Member Trista Guzman Glover arrived in person at 9:18AM.**

**III. Board Business**



The Board may vote to go into Executive Session to discuss personnel matters pursuant to A.R.S. § 38-431.03 (A)(1) or to obtain legal advice pursuant to A.R.S. § 38-431.03 (A)(3).

**A. Discussion, Consideration and Possible Action on Approval of Regular Board Minutes for the May 19, 2023 meeting.**

**Motion:** Trista Guzman Glover moved to approve the Board Minutes from the May 19, 2023 meeting.

**Second:** Marshall Knox seconds the motion.

**Vote:** 4-aye, 0-nay, 2-abstain, 0-recuse, 2-absent

**Brandy Flores and Brandon McFadden abstain from voting.**

**Motion passed.**

**B. Discussion, Consideration, and Possible Action on Approval of Regular Board Minutes for the June 16, 2023 meeting.**

**Motion:** Marshall Knox moved to approve the Board Minutes from the June 16, 2023 meeting.

**Second:** Tracy Mayfield seconds the motion.

**Vote:** 5-aye, 0-nay, 1-abstain, 0-recuse, 2-absent

**Brandon McFadden abstains from voting.**

**Motion passed.**

**C. Discussion, Consideration, and Possible Action on Approval of Regular Board Minutes for the July 21, 2023 meeting.**

**Motion:** Brandon McFadden moved to approve the Board Minutes from the July 21, 2023 meeting.

**Second:** Marshall Knox seconds the motion.

**Vote:** 4-aye, 0-nay, 2-abstain, 0-recuse, 2-absent

**Brandy Flores and Trista Guzman Glover abstain from voting.**

**Motion passed.**

**D. Board Member Declaration of Conflict of Interest.**

There were no conflicts of interest reported.

**E. Welcome to Visiting Barber and Cosmetology Students and Instructors.**

Board Chair Gary Begley welcomes licensed instructor Twi, Gateway Community College, and Lisa French from EVIT (East Valley Institute of Technology) to the meeting.

**V. Complaint Review/Consent Agenda (Step 1)**

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion. The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1 and 2 pursuant to A.R.S. § 38-431.03 (A)(2).

**A. Recommended Dismissals A.R.S. § 32-573 (B) (1).**

1.	2022-BAR-0016	Headliners Barber Shop, #BBE000422
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2.	98269	Paul Mitchell The School Phoenix, #CSL96 PMAZ Arizona LLC, Owner John Turnage, Member Janet Turnage, Member Conor Turange, Member
3.	98279	The Studio Academy of Beauty, #CSL74 Reed Jackson Holdings Inc, Owner Cathy Koluch, Member/Manager Jeff Koluch, Member/Manager
4.	98285	Avalon Institute, #CSL00235 EA Education Inc, Owner Branden Pobiak, Member Don Pobiak, Member
5.	98305	AZ Diva Nails #'s SAES21038 & SNT19231 AZ Diva LLC, Owner Liangz Hong Chi, Member Cuong Xuan Mai, Member
6.	98323	Nail Logic 1, #SNT20217 Nail Logic 1 LLC, Owner Gina C. Hoang #50501275, Member
7.	98324	Enjoi Nails & Salon LLC, #SNT18225 Evonne Ta #'s 50000501 & 30300110, Owner
8.	98325	Sassy Streaks, #SCOS30392 Heather Roberson #10402146, Owner
9.	98327	Scottsdale Mani Pedi LLC, #SCOS30163 Scottsdale Mani Pedi LLC, Owner Phuoc Dinh, Member
10.	98341	Arizona Academy of Beauty, #CSL6 AZ Academy of Beauty INC, Owner Stewart White, Member/Manager Carey White, Member/Manager
11.	98343	Mary Lynn's Massage & Day Spa, #SAES20228 Mary Lynn Rana #30700273, Owner
12.	98359	Nail Garden Salon, #SNT18740 Long Phi Vu #51000520, Owner
13.	98361	Nichole L. DePaola, #12100489
14.	98369	Cavit Academy of Cosmetology, #CSL143 Central Arizona Valley Institute of Technology #1, Owner Mike Glover, Manager/Member

**Motion:** Tracy Mayfield moved to accept the staff recommendations for dismissal of the referenced 14 cases.

**Second:** Marshall Knox seconds the motion.

**Vote:** 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

**Motion passed unanimously.**

**B. Recommended Non-Disciplinary Letter of Concern A.R.S. § 32-573 (B)(2).**

1.	97623	The Salon By Instyle Inside JCPenney #0157, #SCOS31302 Penney OPCO LLC, Owner Penney Borrower LLC, Member
2.	98245	The Nail Spa, #SNT19296 The Nail Spa LLC By Courtney, Owner Toan Sy Le #50000094, Member
3.	98311	Salon 92, #SCOS32139 Carol Henderson #18700840, Owner
4.	98353	Vida Salon Suite, #SCOS29672 Alicia Ruiz #11201420, Owner
5.	98355	Salon De Manila, #SCOS23876 Annie Wall #10500688, Owner
6.	98412	My Nail Spa, #SNT17967 Quang Vinh Nguyen #50601174, Member

**Motion:** Trista Guzman Glover moved to accept the staff recommendations to issue non-disciplinary letters of concern for the 6 referenced cases.

**Second:** Marshall Knox seconds the motion.

**Vote:** 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

**Motion passed unanimously.**

**C. Recommended Informal Interview or Negotiation Terms A.R.S. § 32-573 (C) (D).**

1.	86397	Cantu Barber, #BBE001631 Cantu Barber Shop LLC, Owner Irak Cantu #BAR003689, Member
2.	86424	Yesenia Chavira #BAR003782, Owner
3.	86561	Crispy Cutters Salon, #BBE002207 Crispy Cutters LLC, Owner Christopher Lozano #BAR004699, Member

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4.	98048	Palace Nails & Spa by Vivian, #SNT20030 Vivian H. Nguyen #51900708, Owner
5.	98188	Kuttz Beauty College, #CSL00234 Kuttz Enterprises LLC, Owner Jabarha Nichols #BAR-002403, Manager
6.	98203	Split Ends Salon, #SCOS31728 Lydia Dunn #18601303, Owner
7.	98232	2 Dye4 Northwest, #SCOS31427 2 Dye4 Northwest LLC, Owner Rachel Piche #11001272, Member
8.	98246	San Tan Valley Nails & Spa #SNT17953 Duc Thai, Owner
9.	98251	Nails Plus LLC, #SNT19805 Nails Plus LLC, Owner Tuong Vi T Nguyen #50800459, Member Thi Yen Nhi Nguyen #51900131, Member
10.	98254	Adoude Lili Akuete #11800236, Owner
11.	98259	Aurora Nail Bar LLC, #SNT19794 Aurora Nail Bar LLC, Owner Thien Van Nguyen #51400103, Manager
12.	98270	LA Nails and Spa, #SCOS31469 Alpha Box LLC, Owner Tommie N. Ho #51600064, Member
13.	98280	Serene Nail Spa, #SNT20005 Serene Nails Inc, Owner Kimberly Nguyen #51900612, President
14.	98282	Simplicity Nails and Spa, #SNT18733 Simplicity Nails and Spa LLC, Owner Nhan Thi Le, Member, #'s 10700754 & 50600676 Kevin Nguyen #50600675, Member
15.	98291	Joe L. Villanueva #11300284, Licensee
16.	98292 & 98302	Jessica Hipple #11502132, Licensee Matthew J. Bennett #11002833, Licensee
17.	98293	Magic by Mason, #SCOS29553 Steven Mason #'s 91100095 & 10401043, Owner
18.	98295	Joseph A. Maag #12100526, Licensee
19.	98301	C-K Nails, #SNT16503

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		Anh-Vu Dinh Le #50501493, Owner
20.	98303	La Vie Nails and Spa #SNT19694 Danh DDLL LLC, Owner Danh Tra, Member
21.	98304	Classic Nails & Spa, #SNT19965 Classic Nails & Spa LLC, Owner Tina T. Do #50401195, Member
22.	98314	Fantastic Sams Cut & Color #7799, #SCOS29527 R&R Salons LLC, Owner Rakesh Parikh, Member Roshni Parikh, Member
23.	98317	Ancala Nails Salon, #SAES16878 Ancala Nails II, LLC. Owner Phuong Kim Thi Kieu #'s 31300609 & 50900290, Member Kim Yen T. Kieu #'s 31000221 & 50401346, Manager
24.	98318	Russo Salon and Spa, #SCOS19291 Russo Salon and Spa, LLC, Owner Patrick Russo #10901517, Member
25.	98319	Anh's European Nails & Spa, #SNT15452 Anh Thi Pham #'s 30800164 & 50600252, Owner Nancy Thi Pham #'s 30800165 & 50400280, Manager
26.	98328 & 98329	Sunset Nails #'s SNT18119 & SAES19142 Sunset Nails LLC, Owner James Vu, Member Nhung Tran #'s 50900079 & 30900093, Member
27.	98333	Sophia Cervantez #11000343, Licensee
28.	98335	Delfina Cruz #11100239, Licensee
29.	98336	Cynthia Rodriguez #10332468, Licensee
30.	98337	Rosalinda Sandoval #11000979, Licensee
31.	98338 & 98339	Hatha Ispa Nails, #'s SNT19043 & SAES20682 Grande River LLC, Owner Chien Van Nguyen, Member John Vu #50226824, Member Trang Thi Huyen Nguyen #51100228, Member
32.	98349	Wendy's Nails, #SNT17996 Wendy's Nails LLC, Owner

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		Wendy Cao, #50019419 Member
33.	98350 & 98351	Savvy Nails Bar, #'s SNT18796 & SAES20287 Thao Thi Ngoc Truong #'s 50200508 & 30400793, Owner
34.	98352	Doris Jenkins #11501960, Licensee
35.	INSP-086247	Yul Peralta #BAR 0111059, Manager Gabriel Santana, Owner
36.	INSP-086248	Erika Beltran #BAR 003800, Licensee
37.	INSP-086249	Guadalupe Bejarano #BAR 011288, Licensee
38.	INSP-088644	Clippers Barbershop, #BBE000063 Daniel Hernandez #BAR 005650, Owner
39.	INSP-087215	D'Image Barber College, LLC #BBC-BC-047, Owner Luz E. Jaime Martinez #BAR-003246, Member
40.	INSP-087520	Barba's Barbershop, #BBE-001647 Guillermo R. Lopez, Owner

**Motion:** Trista Guzman Glover moved to accept the staff recommendations to send the 40 referenced cases to an informal interview or accept the negotiation terms offered by the board.

**Second:** Marshall Knox seconds the motion.

**Vote:** 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

**Motion passed unanimously.**

**The Board adjourned for a recess at 9:28AM.**

**The Board resumed and called the meeting back to order at 9:30AM.**

**Items for Board Review, Discussion, and Possible Action - 9:30 a.m.**

The Board may go into Executive Sessions for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. § 38-431.03 (A)(2).



**A. Review, Discussion and Possible Action on Random inspection with Board order and Consent Agreement Pursuant to A.R.S. § 32-572 (A) (9).**

1.	97915 & 97916	<p>Ivy Chau Tran #'s 51800575 &amp; 318001104, Owner Jonivy Nails</p> <p><b>The licensee is not present.</b></p> <p><b>Rosa Rodriguez presents the case to the board.</b></p> <p><b>Investigator Lisa Chavez is sworn in.</b></p> <p><b>Investigator Lisa Chavez presents the case to the board and provides an update on reinspection and informs that new violations were found.</b></p> <p><b>Assistant Attorney General Elizabeth Campbell recommends that board to motion to open a complaint for noncompliance to probation.</b></p> <p><b>Motion:</b> Gary Begley motions to open complaint for non compliance of probation terms. <b>Second:</b> Trista Guzman Glover seconds the motion. <b>Vote:</b> 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent. <b>Motion passed unanimously.</b></p>
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**VI. Informal Interview A.R.S. § 32-573 (C) (D) (Step 2) 9:30 a.m.**

Board Chair Gary Begley has the board members introduce themselves.

Board Chair Gary Begley introduces Executive Director, Frank Migali and Assistant Attorney General Elizabeth Campbell.

The Board staff is sworn in.

**A. With Negotiation Options**

1.	98105	<p>Au Reve Salon #SCOS20694 Tes Reves LLC, Owner</p>
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		<p>Wendy Kolesar #58800354, Manager</p> <p><b>Wendy Kolesar and Kathy Messer are present and sworn in.</b></p> <p><b>There is an LLC Attestation is on file for this case.</b></p> <p><b>Investigator Lisa Chavez presents the case.</b></p> <p><b>Motion:</b> Tracy Mayfield moves to adopt the findings of fact and conclusions of law.</p> <p><b>Second:</b> Brandy Flores seconds the motion.</p> <p><b>Vote:</b> 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.</p> <p><b>Motion passed unanimously.</b></p> <p><b>Motion:</b> Brandy Flores motions to issue a civil penalty of \$400.</p> <p><b>Second:</b> Tracy Mayfield seconds the motion.</p> <p><b>Vote:</b> 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.</p> <p><b>Motion passed unanimously.</b></p>
2.	98127	<p>Kaitlyn Rosa Barrett #32100554, Licensee</p> <p><b>Licensee Kaitlyn Barrett is present in the room.</b></p> <p><b>Investigator Lisa Chavez presents the case.</b></p> <p><b>Motion:</b> Trista Guzman Glover moves to dismiss this case.</p> <p><b>Second:</b> Brandon McFadden seconds the motion.</p> <p><b>Vote:</b> 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.</p> <p><b>Motion passed.</b></p>
3.	98148	<p>Katheryn Bernards #31400256, Licensee</p> <p><b>This case was negotiated prior to the meeting.</b></p>
4.	INSP-085252	<p>Maestro's Barber Co. #BBE-002577 Maestro's Barber LLC, Owner Francisco Montijo Vasquez, Member</p> <p><b>This case was negotiated prior to the meeting.</b></p>
5.	INSP-085425	<p>Dametrious Marquis #BAR-011211, Licensee</p> <p><b>Demettrius Marquis Johnson is present in the room and sworn in.</b></p> <p><b>Investigator Alexandra Hill presents the case to the board.</b></p>

		<p><b>Motion:</b> Marshall Knox moves to dismiss this case.  <b>Second:</b> Trista Guzmna Glover seconds the motion.  <b>Vote:</b> 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.  <b>Motion passed unanimously.</b></p>
6.	85763	<p>Raphael Taylor #BAR-010812, Owner</p> <p><b>Licensee is not present.</b></p> <p><b>Motion:</b> Gary Begley moves to send case to a formal hearing unless licensee signs the consent agreement originally offered by the board.  <b>Second:</b> Trista Guzman Glover second the motion.  <b>Vote:</b> 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.  <b>Motion passed unanimously.</b></p>
7.	INSP-085426	<p>Darius Lee Wicks #BAR-011336, Licensee</p> <p><b>The licensee is not present.</b></p> <p><b>Motion:</b> Gary Begley moves to send case to a formal hearing unless licensee signs the consent agreement originally offered by the board.  <b>Second:</b> Trista Guzman Glover seconds the motion.  <b>Vote:</b> 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.  <b>Motion passed.</b></p>
8.	INSP-085427	<p>Yashan Bhatti #BAR-012104, Licensee</p> <p>Licensee is not present.</p> <p><b>Motion:</b> Gary Begley moves case to a formal hearing or in the alternative accept the signed consent agreement originally offered by the board.  <b>Second:</b> Marshall Knox seconds the motion.  <b>Vote:</b> 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.  <b>Motion passed.</b></p>
9.	98153	<p>Danielle Gonzales #10700710, Licensee</p> <p><b>This case was continued.</b></p>

**VII. Call for Public Comment**

Those wishing to address the Board do not need to request permission in advance; however, the Board may limit those persons speaking during this time to a reasonable number on any given



public matter. In addition, each person wishing to address the Board will be given five (5) minutes to do so. Pursuant to A.R.S. § 38-431.01 (H), the Board can only take action on matters listed on the agenda. Action on public comment matters that are not listed on the agenda will be limited to directing staff to study the matter or to schedule the matter for further discussion at a later date.

- A. **Amy Blackman, Program Manager at Gateway Community College requests that in future meetings that board staff list the infractions/violations on the agenda so that the school can review with their students what the licensee is there for.**

**VIII. ADJOURNMENT**

**Motion:** Trista Guzman Glover moves to adjourn the meeting.

**Second:** Marshall Knox seconds the motion.

**Vote:** 6-aye, 0-nay, 0-abstain, 0-recuse, 2-absent.

**Motion passed unanimously.**

**Meeting adjourned at 10:05AM.**

Individuals who need reasonable accommodation to participate or who need information in an alternative format, may contact Amelia Heredia, ADA Coordinator, at (480) 889-2958.