

Arizona Barbering & Cosmetology Board 1740 W Adams St • #4400 • Phoenix, AZ 85007 https://bcb.az.gov/ • 480-784-4539

Katie Hobbs Frank L. Migali
Governor Executive Director

MISSION STATEMENT

To protect the public's health and safety, our agency will license qualified schools, establishments, and individuals, and ensure compliance with state statutes and regulations.

VISION STATEMENT

Provide quality and timely service through world-class customer care.

Board Meeting Minutes

Arizona Barbering & Cosmetology Board Meeting February 17, 2023 | 9:00 a.m. 1740 W Adams St., Boardroom B Phoenix, AZ 85007

Board Members

Gary Begley Cosmetology School Owner Chair	Brandy B. Flores Public Member Secretary/ Treasurer	Earl "Nick" Goodman Public Member	Trista Guzman Glover Public Member	Marshall A. Knox Barber School Owner Vice-Chair
Vacant Chase Public Member Turrentine Public Member		Tracy Mayfield Cosmetologist	Vacant Barber	

I. Call to Order & Pledge of Allegiance

Secretary/Treasurer Brandy Flores called the meeting to order at 9:02 am. The pledge of allegiance was recited.

II. Roll Call of Board Members & Board Staff

Roll call of staff members was taken. Roll call of the board members was taken.

Board Members Present:

Gary Begley, Cosmetology School Owner, *Chair (via phone)*Marshall A. Knox, Barber School Owner, *Vice-Chair*Brandy B. Flores, Public Member, *Secretary/Treasurer*



Earl "Nick" Goodman, Public Member
Trista Guzman Glover, Public Member (via phone)
Tracy Mayfield, Cosmetologist

Board Members Absent: Chase Turrentine, Public Member

Board Staff Members:

Frank L. Migali, MBA, Executive Director
Kelli Shepard, Deputy Director
Bruce Bueno, Licensing & Customer Care Administrator
Rosa Rodriguez, Compliance Administrator
Isabella Lugowski, Communications Administrator
Heather Sanabria, Executive Staff Assistant
Alexandra Hill, Investigator
Helen Bordelon, Investigator
Lisa Chavez, Investigator
Keegan McConnell, Investigator
Lakesha Coleman, Licensing Specialist
Darnée Griffin, Program Project Specialist

Board Staff Members Absent:

Cathy Bergeron, Investigator

Legal Counsel Present:

Mona Baskin, Assistant Attorney General (at Behavioral Health Board meeting, will be back at 10:30AM to hear cases on agenda)

III. Board Business

The Board may vote to go into Executive Session to obtain legal advice pursuant to A.R.S. § 38-431.03 (A)(3).

A. Discussion, Consideration and Possible Action on Approval of Regular Board Minutes for the month of January 20, 2023.

Motion: Gary Begley moved to approve the Board Minutes from the January 20, 2023 meeting.

Second: Brandy Flores seconds the motion. **Vote:** 5-aye, 0-nay, 1-abstain, 0-recuse, 1-absent.

Motion passed.

B. Board Member Declaration of Conflict of Interest.

There are no conflicts of interest.

C. Welcome to Visiting Barber and Cosmetology Students and Instructors.



No students are present.

IV. Executive Director Report

A. Report and Discussion on Agency Departments.

- a. Financial Update January 2023
- b. Board Membership, New Appointment(s)
- c. Testing Update and Data
- d. Overall Licensing Update
- e. 2023 Legislative Update
- f. Rules Review/Update
- g. Next Meeting March 24, 2023

V. Complaint Review/Consent Agenda (Step 1)

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion. The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1 and 2 pursuant to A.R.S. § 38-431.03 (A)(2).

A. Recommended Application Denials A.R.S. § 32-572.

NONE

B. Recommended Dismissals A.R.S. § 32-573 (B) (1).

1	95072/95073	All About You Day Spa #'s SNT18820 & SAES20325 Lisa May O'Neal #'s 51600334 & 31600510, Owner
2	96219/96220	Dasha Nails & Spa #'s SNT18657 & SAES20000 Dasha LLC, Owner Gloria Ortiz Gomez #51900243, Member
3	96289	Jennifer Stiener #10700054, Licensee
4	96317	Casey Merrell #30900277, Licensee
5	96224/96312	Dasha Nails & Spa #'s SNT18657 & SAES20000 Dasha LLC, Owner Gloria Ortiz Gomez #51900243, Member
6	97812	Yomaira Alcala, Unlicensed
7	97844	Brook H. Tomczake #22200751, Licensee
8	97941	Cibola'h Aesthetics & Beauty #SCOS32107 Cibola'h Aesthetics & Beauty LLC, Owner Cibola Henderson #32101192, Manager



9	97942/98004	Luxor Nails Lounge #'s SNT20227 & SAES23410 Luxor Nails Lounge LLC, Owner Cong Nguyen #50601089, Member
10	97948	Aurora Nail Bar #'s SAES2254 & SNT19794 Thien Van Nguyen #51400103, Owner
11	97949	Galaxy Nails & Spa #SNT17078 Galaxy Nails & Spa LLC, Owner THBT TRUST Member Tinh Voung #50500917, Member Hanh Vu #'s 50500167 & 30500076, Member
12	97951	Arizona Hair Company #SCOS24505 San Mar Ent. LTD Paula D. Denis, President Barbara Vicory, Secretary/Treasury Sandra, Member
13	97954	Paul Mitchell The School Phoenix #CSL96 PMAZ Arizona LLC, Owner John Turnage, Member Janet Turnage, Member Conor Turnage, Member
14	97957	Jessica Granados #10801058, Licensee
15	97961	Saigon Beauty Institute #'s NSL00008 & ASL00041 T-Uniland LLC, Owner Quan Nguyen, Member Ngan Kim Nguyen Le, Member Hong Thi Le, Member
16	98007	Hollygood Nails & Spa #'s SNT18421 & SAES19626 Hollygood Nails & Spa LLC, Owner Bin Bai Nguyen #50200608, Member
17	98009	Nails Tek & Spa #'s SNT19122 & SAES21251 Hieu Nguyen, Owner
18	98010/98014	Nailit Salon & Spa #'s SNT19627 & SAES21917 Nailit Salon & Spa LLC, Owner Hung P. Nguyen #19800045, Member
19	98016	Kor Beauty Academy #CSL158 Kor Beauty Academy Inc, Owner Tammy M. Fuller, President/Director Larry Fuller, Manager
20	98017	O.B.I Nail #SNT20077 Phuong H. Nguyen, Owner



Motion: Nick Goodman moved to accept the staff recommendations for dismissal of the

referenced 20 cases.

Second: Marshall Knox seconds the motion. **Vote:** 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

C. Recommended Non-Disciplinary Letter of Concern A.R.S. § 32-573 (B)(2).

1	96925	Beauty Nails & Spa #SNT18590 Tracy Pham #30500585, Owner
2	97354	Duong Thuy Thi Do #11501276, Licensee
3	97535	Danielle Hecker #11402408, Licensee
4	97704	The Palm Salon #SCOS29697 The Palm Salon LLC, Owner Alexandra Anderson #11600687, Member
5	97818	Rose Lee Carr #11001833, Licensee
6	97833	Cost cutters Saguaro Vista #SCOS31905 ARCNV Inc., Owner AnthIny Creed, Director April Creed, Director
7	97836	Trinh T Ta #50200472, Licensee
8	97860	Susan Tevis #51200017, Licensee
9	97861	Kurina Carrillo #10400738, Licensee
10	97874/97875	My Nail Spa #'s SNT19786 & SAES22240 My Nail Spa LLC, Owner Thi Nhu Hien Nguyen, Member
11	97889	The Lucky Rosa Haircut Shop#SCOS32334 Amber M. Dona #11800178, Owner
12	97891	Becky Wallace #32202402, Licensee
13	97991	Nail Time D & D #SNT19059 Dat Nguyen Pham #50511442, Owner
14	97992	Belle Starr #SCOS31242 Belle Starr LLC, Owner Emma Lahen #11700018, Member
15	98013	A-K Nails by Phuong #'s SNT19834 & SAES22343 Phuong Khanh Mangus, Member
16	98051	Sport Clips AZ149 #SCOS32097 Lee Hill Investments LLC, Owner



		Val Hill, Member Jared Lee, Member
17	98052	Little Lady Studios #SCOS32102 Little Lady Studios LLC, Owner Michelle Greco #11601521, Member/Manager
18	98054	El Glamour #SCOS26869 El Glamour LLC, Owner Emily Lopez #10501786, Member
19	98058	Verde Organic Beauty Salon #SCOS31739 Organic Salon LLC, Owner Arati Patel, Member Dilip Patel, Member Harsh Patel, Member Trushna Patel, Member

Motion: Brandy Flores moved to accept the staff recommendations to provide a non-disciplinary letter of concern for the referenced 19 cases.

letter of concern for the referenced 19 cases. **Second:** Marshall Knox seconds the motion. **Vote:** 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.

D. Recommended Informal Interview or Negotiation Terms A.R.S. § 32-573 (C) (D).

1	97701	Cultured Canvas #SCOS30060 Albert J. Aramillo #19918120, Owner
2	97711	Autumn Hardy Hair #SCOS29382 Autumn M. Hardy #10122853, Owner
3	97716	Chapter 2 Studio #SCOS29375 Stephanie A. Stiller #10701352, Owner
4	97811	Royal Hair Lounge and Blowout Bar #SCOS26251 V & L Salons LLC, Owner Victor Tanori, Member Elizabeth Rios, Member
5	97820	VIP Nails #SNT20178 Tommy Le #50401072, Owner
6	97822/97823	D & K Nails #'s SNT16158 & SAES16345 D & K Nails LLC, Owner Anhmy Thi Luu #50400256, Member
7	97825	Alexa Blosser #31800674, Licensee
8	97832	Luxury Nails #SNT16401 Phung Thi Vo #50300068, Owner



9	97840	Vivian's Nail Boutique #SNT18546 Vivian Nissan #50331429, Owner
10	97863	Hair by Jace #SCOS29402 Jacie Heyberger #11601484, Owner
11	97881	Moiselle's Hair Spa #SCOS31835 Maritza S. Henry #19101110, Owner
12	97914	Salon G #SCOS27964 Gretchen R, Massey #19500160, Owner
13	97915/97916	Jonivy Nails #'s SNT19427 & SAES21464 Jonathan Kieu #51800577, Co-Owner Ivy Chau Tran #51800575 & 31801104, Co-Owner
14	97926 & 97935	Dip Nail and Spa by Kim #'s SNT19918 Kim Oanh La #51900148, Owner
15	97928	DK Nails & Spa #'s SNT19904 & SAES22552 DK Nails & Spa LLC, Owner Anh Dien Nguyen, Member Diem My Tran, Member
16	97966 & 97968	Supercuts #SCOS29092 Forfex LLC, Owner: Pecunia Trust Co, Manager & Member Keytlaw LLC Bruno Aguilar,Pecunia Trustee Juan Martinez, Ixtapa Trustee Alyssa Brianna Caldwell #12202137, Licensee
17	97971 & 98072	Luxxe B. Salon #SCOS30254 Brooke Beverly Hogan, Owner Jamie Lee Ahart #10701369, Licensee
18	97974/97995 & 98057	K-Sa De Nail #'s SNT19903 & SAES22547 Delicate Inc., Owner Ngoc-Tram Nguyen Luu #51500662, Director Jacqueline Tran, #51600109, New owner
19	97979	Mjnailz Academy #NSL00009 Mjnailz Academy LLC, Owner Miranda Richardson, #81800004, Member

Motion: Trista Guzman Glover moved to accept the staff recommendations for informal interviews or negotiation term of the referenced 19 cases.

Second: Marshall Knox seconds the motion. **Vote:** 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously.



VI. Items for Board Review, Discussion, and Possible Action

The Board may go into Executive Sessions for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. § 38-431.03 (A)(2).

A. Review, Consideration and Possible Action on Motions for Rehearing/Review A.R.S. § 41-1092.09 and A.A.C. R4-10-115.

1.	97125	Beauty Boutique Hair Salon & Extension Bar #SCOS27182 Beauty Boutique Hair Salon & Extension Bar LLC, Owner Sandra Solial #11300965, Member Continued to next board meeting.
2	97243	Kialee S. Openshaw #11701650, Licensee

Motion to Deem cases continued to next month as there was an error in the wording on the agenda with not enough time to notify licensees to appear.

B. Review, Discussion and Possible Action regarding Board order with probation terms to include random monthly inspections update.

		Picture Rocks Hair Care #SCOS3886 Janet K. Meyers #18327304, Owner
1.	97223 & 97634	Licensee is not present. Investigator Helen Bordelon presents the case.
		No action was taken from the board.
		Agustin Ramirez #10800316, Licensee
2.	97590	Licensee is not present. Investigator Helen Bordelon presents the case.
		No action was taken from the board.



C. Review, Discussion, and Possible Action to rescind motion to Informal Interview with Negotiation Options and possible action to accept staff recommendations to issue a Non-Disciplinary Letter of concern or Dismissal.

		Smartstyle #11401 #SCOS28380 1BZMAN LLC, Owner Stacy Harris, Member Svetlana Zavalkovskiy, Member Boris Zavalkovskiy, Member Wenzdae Kenworthy #11601944, Manager Licensee is not present. Rosa Rodriguez presents the case.
1	97782	Motion: Nick Goodman moved to rescind previous motion for an informal interview and issue a non-disciplinary letter of concern to prior owners for not notifying the board that the business was sold. Second: Tracy Mayfield seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.

The Board adjourned for a recess at 10:03AM.

The Board resumed and called the meeting back to order at 10:32AM.

Board reintroduces themselves. Brandy Flores introduces Frank Migali, Executive Director and Mona Baskin, assistant attorney general who is now present in the room for the board meeting.

Board Staff is sworn in.

- VII. Informal Interview A.R.S. § 32-573 (C) (D) (Step 2).-10:30 a.m.
 - A. None
 - B. With Negotiation Options 10:30 a.m.

		Jessica Guilin #P42207974, Provisional licensee
1	97563	Jessica Guilin is present via phone. Investigator Lisa Chavez presents the case. Jessica Guilin is sworn in.



		Motion: Brandy Flores moved to continue the case and directed staff to administratively close the case until Ms.Guilin applies for a license. Second: Nick Goodman seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.
2	97786	Karol Estrada #11101269, Licensee Licensee is not present. Motion: Brandy Flores moved to send case to a formal hearing or in the alternative accept the consent agreement previously offered by the board. Second: Nick Goodman seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.
3	33835	Kings Cuts Barber Shop #BBE-002365 Luis Enrique Gonzalez #BAR-0010678, Owner Luis Enrique Gonzalez is present in the room and sworn in. Investigator Keegan McConnell presents the case. Motion: Trista Guzman Glover moved to adopt the findings of fact and conclusions of law. Second: Marshall Knox seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion: Marshall Knox moved to issue a consent agreement that includes a \$500 civil penalty and if not signed, case would go forward with a formal hearing. Second: Tracy Mayfield seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.
4	33820	J's Barber Shop #BBE-000563 Elizabeth Najera #BAR-002863, Owner Licensee is not present. Motion: Brandy Flores moved to send case to a formal hearing or in the alternative accept the consent agreement previously offered by the board.



		Second: Nick Goodman seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.
5	33840	Arizona Barbers #BBE-000304 Fredrick Butler #BAR-001283, Owner
		Licensee is not present.
		Motion: Brandy Flores moved to send case to a formal hearing or in the alternative accept the consent agreement previously offered by the board as resolution of the case. Second: Nick Goodman seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.
6	33842	Another Level Barber Shop#BBE-001074 Morrow Family Enterprises Inc., Owner Mike Morrow, Member
		Mike Morrow is present in the room and sworn in. LLC attestation is on file for case. Investigator Keegan McConnell presents the case.
		Motion: Brandy Flores moved to partially adopt the findings of fact and conclusions of law regarding unlicensed barbers working in establishment. Second: Nick Goodman seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.
		Nick Goodman motions to issue a civil penalty of \$100 per licensee
		Motion: Nick Goodman moved to issue a civil penalty of \$100 per licensee that was found during the inspection, for a total of \$400. Nick Goodman withdrawals motion. Motion: Brandy Flores makes a motion to offer a \$200 civil penalty, as originally offered in the consent agreement, 3 months probation with random inspections, and if the consent agreement is not signed, send the case to a formal hearing. Second: Marshall Knox seconds the motion. Vote: 4-aye, 2-nay, 0-abstain, 0-recuse, 1-absent. Motion passed.



7	97467	Apus Nails & Lashes #SCOS31747 Apus Nails & Lashes LLC, Owner Duy Huynh #50500702, Member Licensee is not present. Motion: Brandy Flores moved to send case to a formal hearing or in the alternative accept the consent agreement previously offered by the board. Second: Gary Begley seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.
8	97723/97724	Pink Petals Nail Spa #'s SNT19200 & SAES20986 Luanne Huynh #50900298, Owner Licensee is not present. Motion: Brandy Flores moved to send case to a formal hearing or in the alternative accept the consent agreement previously offered by the board. Second: Nick Goodman seconds the motion. Vote: 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent. Motion passed unanimously.

VIII. Call for Public Comment

Those wishing to address the Board do not need to request permission in advance; however, the Board may limit those persons speaking during this time to a reasonable number on any given public matter. In addition, each person wishing to address the Board will be given five (5) minutes to do so. Pursuant to A.R.S. § 38-431.01 (H), the Board can only take action on matters listed on the agenda. Action on public comment matters that are not listed on the agenda will be limited to directing staff to study the matter or to schedule the matter for further discussion at a later date.

No public comments.

IX. ADJOURNMENT

Motion: Trista Guzman Glover moves to adjourn the meeting.

Second: Marshall Knox seconds the motion. **Vote:** 6-aye, 0-nay, 0-abstain, 0-recuse, 1-absent.

Motion passed unanimously. Meeting adjourned at 11:49PM.

Individuals who need a reasonable accommodation to participate or who need information in an alternative format, may contact Amelia Heredia, ADA Coordinator, at (480) 889-2958.